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# Contract Award – Complex Needs Service for Clients with a Learning Disability

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**Committee considering report:** Executive on 16 February 2017

**Portfolio Member:** Councillor Rick Jones

**Date Portfolio Member agreed report:** 01 September 2016

**Report Author:** Karen Felgate

**Forward Plan Ref:** EX3230

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## 1. Purpose of the Report

- 1.1 To seek approval from Executive to award a contract for the complex needs learning disability service at Blagden Close Newbury.
- 1.2 The procurement strategy was originally approved by Procurement Programme Board

## 2. Recommendation

- 2.1 The Executive resolves to award and enter into the [The provision of complex needs learning disability supported living service at Blagden Close] contract to the successful tenderer, Choice Care Group for a period of 5 (+3) as set out in the Report.

## 3. Implications

- 3.1 **Financial:** A 2.5% saving has been achieved on the previous contract
- 3.2 **Policy:** N/A
- 3.3 **Personnel:** N/A
- 3.4 **Legal:** Award will be in line with contract rules of procurement
- 3.5 **Risk Management:** This service is highly specialised and caters for a cohort of clients with complex needs. Without this service there will be no provision for this client group
- 3.6 **Property:** N/A
- 3.7 **Other:** N/A

## 4. Other options considered

- 4.1 Do nothing – this is not an option due to complex nature of client group and increased pressure to ensure that services in the community are available for this complex needs group in light of the Transforming Care agenda

- 4.2 Bring service in house. However the Council does not currently have the skill set to deliver a complex needs service for clients with a learning disability Executive Summary

## 5. Introduction

- (1) The current contract supports clients deemed to have the most complex Learning Disability needs of all comparable schemes operating in the District.
- (2) This service is integral to the Transforming Lives agenda which is a government initiative to ensure that people with a complex learning disability can live fulfilling lives in the community.
- (3) WBC purchases five beds (maximum occupancy) who all have assured tenancy agreements with the Registered Social Landlord (Sovereign Housing.)
- (4) The existing contract is nearing expiry (December 2016) and cannot be extended further. A replacement service is required.
- (5) Following a previous competitive process a three year fixed price contract was let in December 2011 and subsequently extended by a further two years under the agreed terms.
- (6) The existing contract with Choice Care Group expires on 4<sup>th</sup> December 2016. Choice Care group currently have an outstanding rating with Care Quality Commission (CQC)
- (7) Contracts & Commissioning have completed a consultation exercise with clients and clients' families in order to inform the updated specification.

### 5.2 Nature of Services

- (1) The service provides 24/7 domiciliary care and support including two waking night staff for adults who have autism/complex needs and present challenging behaviours.
- (2) Bidders will be invited to supply a price per hour fixed for the duration of the contract.
- (3) The number of required hours per week will be reviewed annually by Care Managers during the lifetime of the contract. The contract is flexible which means we only pay for the hours of care delivered.

### 5.3 Performance monitoring and outcomes

- (1) The new service will be an outcome based contract and monitored by the Contracts and Commissioning Team according to agreed West Berkshire Council terms. A copy of the outcomes is attached with the supporting information

- (2) The new service will also be monitored for quality assurance by the West Berkshire Council Care Quality Team.
- (3) The new service will also be independently monitored by the Care Quality Commission (CQC)

**5.4 Value for money (including bench marking and comparators)**

- (1) The intention is to award the most economically advantageous contract which will also deliver quality service to clients following a full procurement exercise.
- (2) A 2.5% saving on the previous contract has been recognised over the lifetime of the new contract
- (3) Procurement Programme Board have agreed the contract award
- (4) TUPE may be applicable to any new contract
- (5) A longer contract term of five plus three years will potentially help with value for money (VFM) as contractor will be able to spread the costs over the whole life of the contract
- (6) A consultation exercise has been completed with residents/families. A market research exercise has also been completed with potential providers

**6. Conclusion**

- 6.1 The Executive resolves to award and enter into the [The provision of complex needs learning disability supported living service at Blagden Close] contract to the successful tenderer, Choice Care Group for a period of 5 (+3) as set out in the Report.

**7. Appendices**

- 7.1 Appendix A - Supporting Information
- 7.2 Appendix B – Equalities Impact Assessment